



800.420.0202

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CPAP Prescription FAQ

Federal law requires that we have your prescription on file before we ship your CPAP/BiLevel machine. We adhere strictly to this policy and will not ship unless we have a valid prescription on file referencing the patient name and physician information.

How do I get a Prescription?

If you currently have a valid prescription for a CPAP machine or supplies, you do not need to obtain a new one for submission to Mitchell Home Medical. There are different regulations for prescriptions based on how the unit or supplies will be paid for (cash/out-of-pocket VS insurance). In any instance, however, a prescription is required for all CPAP & BiPAP machines, humidifiers, and masks. Once you supply Mitchell Home Medical with a valid prescription, it can be used for all subsequent orders (for products mentioned in the Rx) for a period of one (1) year. After one (1) year, the prescription expires and will need to be renewed prior to ordering additional CPAP supplies.

The prescription can be written by any of the following care providers or medical doctors, which include but are not limited to:

- Primary Care Physician
- Internist
- Sleep Physician
- General Practice or Family Physician
- Nurse Practitioner
- Doctor of Osteopathy
- Physician's Assistant
- Dentist

The prescription must:

- Be written on a standard prescription pad, including the physician's contact information
- Include your name
- Be signed by the care provider
- Include signature date
- Include a statement detailing the equipment needed (example: CPAP, CPAP supplies, CPAP mask, BiPAP, etc.
- Include the pressure setting for any CPAP/BiPAP machine

How do I submit my Prescription to Mitchell Home Medical?

If we do not have a valid prescription on file, you may submit by:

- Fax to 734-572-0281 (attn: Ecommerce)
- Email to Info@MitchellHomeMedical.com
- Mail to us (4811 Carpenter Rd. Ypsilanti, MI 48197 Attn: Ecommerce)